



● SHREAY TECHNOLOGY SOLUTIONS

S.M.A.R.T Laundry

Software Documentation

Specific · Measurable · Analysis · Reporting · Technology

End-to-end laundry management software that automates your operations, tracks every garment, and gives you 360° visibility into your business — from challan to delivery.

400+

ACTIVE CLIENTS

360°

BUSINESS REPORTS

30+

CORE FEATURES

24/7

SUPPORT

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● ABOUT SMART LAUNDRY

Introduction

S.M.A.R.T Laundry is a comprehensive, end-to-end Laundry Management System (LMS) developed by Shreay Technology Solutions. It fully automates dry-cleaning and laundry store operations — from customer registration and pickup booking to garment tracking, invoicing, payments, and 360° business reporting. The platform is trusted by 400+ active laundry businesses across India.

● BUSINESS OVERVIEW

Dashboard

The dashboard provides real-time visibility into every aspect of your business — operations, finance, analytics, and customer activity — all on a single screen.

<p>Business Summary</p> <p>Daily/weekly/monthly challans, garments, payments received and expenses at a glance</p>	<p>Revenue Graph</p> <p>Graphical comparison of challan amounts: current vs previous month</p>
<p>Finance Panel</p> <p>Target amount vs revenue generated; average bill amount for the period</p>	<p>New Customer Graph</p> <p>Month-over-month comparison of new customer registrations</p>
<p>Sales vs Purchase vs Expense</p> <p>Pie chart for overall business financial health</p>	<p>Top 10 Clients (Revenue)</p> <p>Ranking of highest-value customers by total revenue</p>
<p>Top 10 Defaulters</p> <p>Customers with highest pending balances — for follow-up</p>	<p>Payment Collection</p> <p>Mode-wise breakdown: Cash, UPI, Paytm, PhonePe, IMPS, Google Pay, Bhim, Credit Card, Wallet</p>
<p>Service vs Quantity</p> <p>Bar chart: price and quantity across Dryclean, Laundry, Wash, Steam Press etc.</p>	<p>Day-wise Pickup</p> <p>All scheduled store pickups and website pickups for the selected date</p>
<p>Day-wise Delivery</p> <p>Pending deliveries with challan status, items, Delivery and Delivery & Pay buttons</p>	<p>Day-wise Challan</p> <p>All challans created for the day with customer, items, and amount details</p>
<p>Day-wise Invoice</p> <p>All invoices for the day with paid and balance amounts</p>	<p>Birthday & Anniversary Alerts</p> <p>Customer birthday and anniversary notifications on the dashboard</p>

● CRM MODULE

Customer Management

✓ Register customers: full name, mobile, address, email, area/pin code	✓ Date of birth & anniversary — triggers dashboard notifications
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✓ Active / Inactive status toggle per customer	✓ Monthly billing option for commercial clients
✓ Tax-exempt flag and GST-included-in-price option per customer	✓ Permanent discount percentage assignment
✓ Rate list: standard or custom multiple item rate	✓ Pickup scheduler: days (Mon–Sun), date, time slot, pickup location
✓ Wallet top-up for prepaid / advance customers	✓ Customer ledger and full transaction history
✓ Membership balance and package assignment	✓ Tax type: CGST / SGST configuration per customer

● ORDER CREATION

Booking Challan

The Booking Challan is the core order creation module. Staff create challans in seconds using shortcut codes or garment images. Every detail is captured — from brand and colour to damage notes and extra charges.

✓ Customer name lookup and auto-fill	✓ Add items via shortcut code or visual garment image selection
✓ Services: Dryclean, Laundry, Wash, Wash & Iron, Wash & Fold, Steam Press	✓ Per-garment details: Brand, Pattern, Colour, Damage/Stain, Extra charges
✓ Advance payment and discount (flat or %) at challan creation	✓ Delivery date auto-calculated based on default delivery days setup
✓ Pickup and delivery slot selection	✓ Rack number and book number assignment
✓ Challan modification and cancel option after saving	✓ Duplicate challan printing at any time
✓ Convert challan to invoice directly from challan page	✓ WhatsApp send option directly from challan page
✓ Preview challan before printing	✓ Partial delivery support — deliver subset of items

Print Formats

Format	Description
Thermal / POS	Compact receipt for thermal counter printers
A5	Half-page with store logo, GST number, barcode, garment details, amounts in words
A4	Full-page detailed invoice format
Garment Tag	Per-piece barcode tag: store name, challan no., customer, delivery date, service & item



● CHALLAN TO INVOICE

Invoicing

Invoices are generated from challans in three ways: from the Challan page, from the Challan to Invoice form, or via "Delivery & Pay" on the Pending Deliveries screen.

Single Challan → Invoice	One challan converted to one invoice instantly
Multiple Challans → Invoice	All challans for a customer in a date range merged into one invoice
Bulk Conversion	Convert multiple challans to invoices in one batch operation
Invoice Cancellation	Cancel with reason — tracked in cancel invoice report
GST / Tax Invoice	CGST/SGST breakdown with customer GST number printed
Amounts in Words	Invoice total printed in words (e.g. "Eight Hundred And Thirty Only")
Print: A5 / POS / A4	Multiple print format options per invoice
Preview Before Print	Preview invoice before generating the final printout

● FINANCE

Payments & Memberships

Full and partial payments recorded against any invoice. Multiple payment modes supported simultaneously. Membership packages available in quantity or weight.

Payment Modes Supported		
● Cash	● UPI	● Paytm
● PhonePe	● IMPS	● Google Pay
● Bhim	● Airtel Pay	● Credit Card
● Use Wallet	● Credit (advance adjustment)	

● GARMENT WORKFLOW

Factory & Store Tracking

Send to Factory	Mark challans sent to factory. Tracks: Challan ID, Date, Customer, Items, Qty, Delivery Date.
Processing Stage	Log garments entering the cleaning/processing stage.
Sorting Stage	Log garments sorted post-processing by order.



Packing Stage	Scan barcode to mark packed. Auto-triggers SMS to customer: "Order packed and ready."
Send to Store	Record garments received back from factory at the store.
Return Garments	Customer return logging: item, type, return qty, reason per garment.
Inward Register	Track all garments arriving at the store from any source.
Outward Register	Track all garments leaving the store (factory, customer, or return).

● CONTROL PANEL

Masters & Configuration

■ Item Master	■ Service Master	■ Extra Charges Master
■ Payment Mode	■ Color Master	■ Brand Master
■ Pattern Master	■ Damage / Stain	■ Unit of Item
■ Delivery Days	■ Rack Management	■ Financial Account
■ Holiday Master	■ Time Slot Master	■ Promo Code Master
■ Multiple Item Rate	■ Package Master	■ Store Details
■ SMS / Email Setup	■ Tax Setup	■ Print Setup
■ Website & Store Config	■ Delivery Setup	■ Role Management

● SECURITY & ACCESS

Role & User Management

Administrators create user accounts and assign granular permissions per form and per report. Each user sees only what their role allows.

✓ Create unlimited user accounts with username and password	✓ Assign role: Admin, Manager, Counter Staff, Delivery Boy, etc.
✓ Per-form permission: Read & Write or No Access	✓ Per-report permission: Read & Write or No Access
✓ User activity log — every action tracked with timestamp	✓ Login details report — login/logout times per user per day
✓ Error log for system-level debugging and audit	



Contact Us

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